

## Service and Support

### **Captain Feedback**

We value your opinion and are glad to learn about your experience with our systems. If you have questions concerning the system, its operation or have encountered a malfunction, please contact us from Mondays to Fridays 8 to 17 CET using the following lines.

Phone: +49 4221 9475 - 114  
E-Mail: [captain@boening.com](mailto:captain@boening.com)

### **Service Hotline**

For general service, we are at your disposal from Mondays to Fridays from 8 to 17 CET.

Phone: +49 4221 9475 - 115  
E-Mail: [normal-service@boening.com](mailto:normal-service@boening.com)

### **RMA**

You have a service case and want your device checked? Your device is defective or in need of repair? Your device has been incorrectly delivered or ordered? In these cases, please make use of our RMA-Form and send it to:

Fax: +49 4221 9475 - 9110  
E-Mail: [rma@boening.com](mailto:rma@boening.com)

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